SSN/TRF# Cross Reference

The SSN/TRF# Cross Reference is a feature designed for employers to retrieve member TRF numbers, pre/post 96 status, and retirement status. Access to this feature is assigned by employers completing the Employer Contact Information form and marking the "SSN/TRF# Cross Reference" box for the chosen user(s).

Login Instructions

These are the instructions for the TRF Employer Interactive Web site. Access the TRF home page at http://www.in.gov/trf/.

- 1. On the right side of the page you will see many links under "Online Services". To access the Employer Interactive features, click on the **Employer Secure Login** link.
- 2. On the Login Page, enter your Employer Email Address (user name) and Employer Password. Note: Consider bookmarking this page for quicker access in the future. Your Employer Email Address is your full e-mail address. Initially, your Employer Password is also your e-mail address up to 20 characters. The Employer Password is case-sensitive and has been created with all lowercase letters. For the Employer Password, if your e-mail address is longer than 20 characters, enter the first 20 characters and click the Login button. The Employer Information page displays (Figure 2).

The **Employer Password** field is limited to 20 characters and does not accept more than 20 characters.

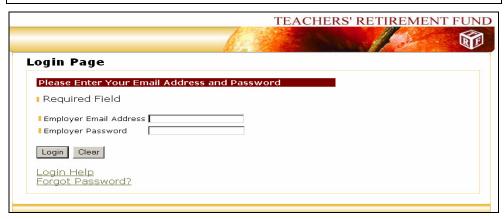


Figure 1 - Login Page

You will be required to change your password after successfully logging in. For information on password restrictions, click the **Login Help** link.

3. On the *Employer Information* page (Figure 2), click on the **SSN/TRF# Cross Reference** link on the left side.

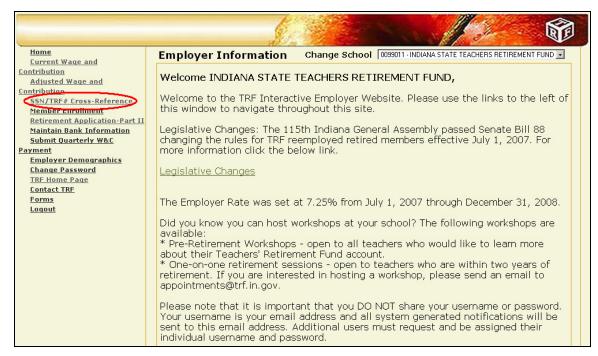


Figure 2 – Employer Information Page

4. Clicking on the SSN/TRF# Cross Reference link will take you to the SSN/TRF# Cross Reference page (Figure 3).

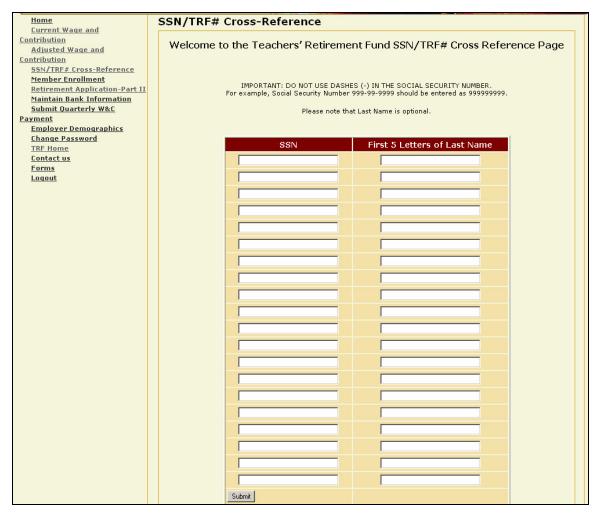


Figure 3 - SSN/TRF# Cross Reference Page

5. On the SSN/TRF# Cross Reference Page you will need to enter the social security number of the member(s) in the SSN field and click the Submit button at the bottom of the page. This will then produce a SSN/TRF Cross Reference Results page (Figure 4). It is optional to enter the first five letters of the member's last name in the 'First 5 Letters of Last Name' field. Please note that if the spelling of the member's last name does match exactly with the last name we have on our records a TRF number will not be found. If a TRF number is not found try searching by entering the SSN only.

	33	N/TRF Cross Reference Results		
SSN	Last Name	TRF No.	Fund	Status
*****2716	Johnson Doe Smith	0298513	post-96	ACTIVE
*****2740		0262660	post-96	RETIRED
*****5985		0330230	post-96	ACTIVE
*****6789		The following SSN/Last Name not found in our database		
*****4321		The following SSN/Last Name not found in our database		

Figure 4 – SSN/TRF Cross Reference Results Page

- 6. The SSN/TRF Cross Reference Results page then displays each member's last name, TRF Number, Fund, and Status. If any of the entered information does not match with our records then a message is returned indicating that the name and/or ssn were not found on our database.
- 7. If you believe a member has a trf number and you are unable to retrieve the trf number from this feature please call us as this could be an indication that there is a discrepancy in the social security number of the member.